

Press release

## Hoststar Webhosting

### Support hotline – price adjustment - latest server technology!

January 17<sup>th</sup> 2012 / 6.00 p.m.

#### **NEW Support hotline also on Saturdays!**

In response to requests by many of our customers, Hoststar will offer technical support by phone also on Saturdays from 9:00 a.m. – 12:00 p.m. and 2:00 p.m. – 5:00 p.m. starting February 2012. This additional support is free of charge and is included in the hosting package price. We are happy to receive your inquiries on 0848 00 80 80.

Reseller customers will still have the opportunity to post an emergency request 24/7 within the MY Reseller area.

#### **Price adjustment effective April 1<sup>st</sup> 2012 / for new customers beginning February 1<sup>st</sup> 2012**

Various optimization and infrastructure modifications lead to a price adjustment on all services. We are reducing the prices for domain names by an average of 16%. All reseller hosting plans, StarBiz and StarPlus subscription customers will receive a discount of 6%. Due to the performance enhancement which was introduced at the 1<sup>st</sup> of November 2011, all hostings of StarEntry subscription customers will get more powerful server hardware sometime during this year. As a result, we carry on this package only a slight price adjustment of additional 60 centime per month.

Domain names: - 1.90 CHF/per year (COM, NET, ORG, INFO, BIZ, DE, AT, NAME, US, MOBI, UK, ME)

StarEntry: + 0.60 CHF/per month

ResellerEntry: - 1.45 CHF/per month

StarBiz: - 0.80 CHF/per month

ResellerBiz: - 3.85 CHF/per month

StarPlus: - 1.60 CHF/per month

ResellerPlus: - 6.25 CHF/per month

On the 1<sup>st</sup> of February 2012 all domain and hosting prices incl. VAT will be published on our website.

#### **More powerful server:**

To be able to continue to guarantee our customers a powerful and stable service, all of our server systems will be replaced with hardware of the newest technology until the end of 2012. Together with the replacement of the server hardware, the software components, operating system, webmail, PHP, MySQL, spam filter and antivirus scanner will also be updated. The first servers have already been successfully updated. The conversion work will cause a brief interruption of approximately 45 minutes. The existing data will not be changed, so there are no adjustments needed to be done by our customers.

Hoststar – a brand of the Multimedia Networks AG – stands for innovation, expertise and dynamism, and was founded in 1996. The Multimedia Networks AG has developed positively every year since then and is today one of the ten largest Swiss hosting providers. The company operates 480 servers with ultra-modern technology in data-processing centres in Switzerland, Germany and Austria. The entire infrastructure is monitored in our NOC (Network Operating Center). Hoststar attaches great importance to training and constantly puts this into practice in its own Learning Center. SMEs, private individuals, associations and public authorities are now part of our customer base and greatly appreciate our reliable service. The company currently takes care of 70,000 domains at home and abroad.

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